

Please record your role playing experience AS YOU ARE DOING IT with your new team member. You can be brief in your descriptions to move things along.

Role Playing **Greeting**:

**“Hi, how are you today?”** While greeting a member you are always happy smiling and standing up straight.

	Poor	Average	Excellent		
	1	2	3	4	5
1 <sup>st</sup> time					
What was good?	_____				
What was not?	_____				
2 <sup>nd</sup> time					
What was good?	_____				
What was not?	_____				
3 <sup>rd</sup> time					
What was good?	_____				
What was not?	_____				
4 <sup>th</sup> time					
What was good?	_____				
What was not?	_____				
5 <sup>th</sup> time					
What was good?	_____				
What was not?	_____				
6 <sup>th</sup> time					
What was good?	_____				
What was not?	_____				
7 <sup>th</sup> time					
What was good?	_____				
What was not?	_____				
8 <sup>th</sup> time					
What was good?	_____				
What was not?	_____				
9 <sup>th</sup> time					
What was good?	_____				
What was not?	_____				
10 <sup>th</sup> time					
What was good?	_____				
What was not?	_____				

You are looking for your team member to use the exact greeting from the book. Do not allow anything else. You are also looking for smiles and enthusiasm. Turn this in at the end of training.

Staff Member:

Trainer Signature: